# RFP No. 744-R1917 – EHR/RCM Partner (“RFP”)

# ADDENDUM 1

DATE: May 15, 2019

TO: Prospective Proposers

# The following are University’s responses to bidder’s question in the RFP Pre-Proposal Conference and submitted questions.

# This Addendum 1 shall herein be made part of the RFP.

1. How many implementation hours does Epic provide?

Answer:  The numbers are below:

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| * Spans approximately 18 months pre-live, your go-live * Includes 38,000 pre-live hours, 10,900 go-live command center / SWAT support hours, and 7,200 post-live hours of support based on our projection of services including a buffer of 10%. |
| - Approximately 3,770 days onsite. |
| - Shared among approximately 35 Epic staff engaged with you during the implementation. The intensity of support will vary by application, role, and phase of the implementation. |

1. How many UTHealth/UTP FTE’s will be allocated to the project team?

Answer:   Current estimated UT project team includes 38-45 FTE’s plus approximately 7 FTE’s in leadership positions needing two in the box consulting support.  Additionally, we expect to recruit and/or contract to hire and/or contract for up to 20 additional FTE’s for the project duration.

At go-live, we expect up to 9 internal training resources and up to 100 super users. Additionally, we expect 300+ at the elbow support staff which are largely contractors.

1. Is the 26% HUB participation number a requirement?     
     
   Answer: it is not a requirement; it is our HUB goal for this project.
2. Whether companies from Outside USA can apply for this? (like,from India or Canada)

Answer: Yes.

1. Whether we need to come over there for meetings?  
     
   Answer: Yes.
2. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

Answer: No, most of the tasks require on-site participations.

1. Can we submit the proposals via email?  
     
   Answer: Yes, for the electronic version in lieu of the flash drive. However, Proposer must still submit two (2) complete paper copies of its *entire* proposal per Section 3.1 of the RFP.
2. Where is the link the link to the RFP documents?

Answer: <https://www.uth.edu/buy/bid-list.htm>

The link is also included on the first page and throughout the RFP document.

PLEASE NOTE: IT IS ENTIRELY THE INTERESTED PROPOSER’S RESPONSIBILITIES TO CONTINUOUSLY MONITOR THE UNIVERSITY BID WEB SITE BELOW TO DOWNLOAD AND OBTAIN ALL UPDATED DOCUMENTS AND ADDENDA REGARDING THE RFP.

**END OF ADDENDUM 1**